CANCELLATION POLICY - Pilgrimage in Peru, March 16 - 31, 2024

Please note that because Full Life Yoga & Wellness Retreats are limited to a small number of attendees, to allow for a more personable, intimate experience. Our cancellation policy is in place to avoid unexpected expenses for guests and us that may arise from unexpected cancellations.

- 1. HOLD DEPOSITS ARE NON-REFUNDABLE. (\$1,150.00 USD)
- 2. Hold deposits are due November 10th, 2023.
- 3. Hold deposits (minus a \$150 CAD re-listing fee) are transferable to another attendee found and assigned by the original attendee or myself before January 10th, 2024. After Jan 9th, 2024, transfer of deposits between participants is no longer possible.
- 4. The full balance is due January 9th, 2023.
- 5. Credit Card payments will incur a 3% processing fee levied by the credit card companies. eTransfers, bank drafts, cheques or cash payments will not incur additional fees.
- 6. The cancellation received in writing by January 9th is refundable, minus the \$1,150 non-refundable participant deposit.
- 7. Cancellations received after January 9th are non-refundable and non-transferable, with no exceptions.

No one books a retreat with the intention of cancelling it, but unexpected events do occur, so please consider purchasing travel insurance. It is your responsibility to read and understand our cancellation policies. Exceptions cannot be made for any reason, including weather, injury/illness, or personal emergencies. No refunds or credits for failing to attend or complete the retreat, arriving late, or leaving early. We recommend that you purchase your own travel insurance. We encourage you to purchase trip cancellation insurance to cover your trip fees should you or your family have a medical problem before or while on the trip. Trip insurance should also be purchased to cover medical expenses if you have an accident while on the retreat. Most travel insurance must be purchased within 14 days of making your reservation. We reserve the right to

cancel retreats with inadequate participant interest, in which case all money paid to Full Life Yoga & Wellness will be refunded. Notification of cancellation, for this reason, will occur at least one month before the retreat start date. Full Life Yoga & Wellness cannot be held responsible for personal expenses, such as airline tickets, due to itinerary changes or retreat cancellations.

COVID TRAVEL UPDATE

Please note that if the retreat has to be postponed based on border closures, then a credit for a guest's hold deposit will be issued to be used for the postponement date. If the retreat happens as scheduled, but a guest decides not to attend based on any other reason than a country's border closure, then the regular cancellation policy (stated above) will be maintained.

If travel worldwide is disrupted as the retreat nears, the final balance due date will be postponed until a final decision is made at the 1-month mark before the start date.

All attendees will agree to adhere to any covid regulations in place of the location where the retreat is held. All mandatory travel requirements such as vaccinations, boosters, and tests will be followed as required by law and while on retreat, guests agree to any local regulations in place, such as masks, vaccine passports and the like.

I agree to the foregoing.

(signature)

(print name)

(date)