

## CANCELLATION POLICY

Please note that because Full Life Yoga & Wellness Retreats are limited to a small number of attendees, to allow for a more personable, intimate experience. Our cancellation policy is in place to avoid unexpected expenses guests and us alike that may arise from unexpected cancellations.

1. HOLD DEPOSITS ARE NON-REFUNDABLE. (\$950 CAD)
2. Hold Deposit due November 10th, 2022.
3. Hold deposits (minus \$150 CAD re-listing fee) are transferable to another attendee found and assigned by original attendee or myself before January 8th, 2023. After Jan 8th, 2023 transfer of deposits between participants is no longer possible.
4. Full balance due January 8th, 2023.
5. Credit Card payments will incur a 3% processing fee levied by the credit card companies. eTransfers, bank drafts, cheque or cash payments will not incur any additional fee.
6. Cancellations received in writing by January 8th are refundable, minus the \$950 non-refundable participant deposit.
7. Cancellations received after January 8th are non-refundable and non-transferable, no exceptions.

No one books a retreat with the intention of cancelling it, but unexpected events do occur, so please consider purchasing travel insurance. It is your responsibility to read and understand our cancellation policies. Exceptions cannot be made for any reason, including weather, injury/illness, or personal emergencies. No

refunds or credits for failure to attend or failure to complete the retreat, or for arriving late or leaving early. We recommend that you purchase your own travel insurance. We encourage you to purchase trip cancellation insurance in order that your trip fees will be covered should you or your family have a medical problem prior to your trip or while on the trip. Trip insurance should also be purchased to cover medical expenses in the event you have an accident while on the retreat. Most travel insurance must be purchased within 14 days of making your reservation. We reserve the right to cancel retreats with inadequate participant interest, in which case all money paid to Full Life Yoga & Wellness will be refunded. Notification of cancellation for this reason will occur at least 1 month prior to retreat start date. Full Life Yoga & Wellness cannot be held responsible for any personal expenses, such as airline tickets due to changes in itineraries or retreat cancellations.

### **COVID TRAVEL UPDATE**

Please note that if the retreat has to be postponed based on border closures then a credit for a guests' hold deposit will be issued to be used for the postponement date. If the retreat happens as scheduled, but a guest decides not to attend based on any other reason than a country's border closure, then the regular cancellation policy (stated above) will be maintained.

If travel around the world is still being disrupted as the retreat nears, the final balance due date will be postponed until a final decision is made at the 1-month mark before the start date.

All attendees will agree to adhere to any covid regulations in place of the location where the retreat is held. All travel mandatory requirements such as vaccinations, boosters, tests will be followed as required by law and while on retreat, guests agree to any local regulations in place such as masks, vaccine passports and the like.

I agree to the foregoing.

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(signature)

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(print name)

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(date)